

Hinsdale Public Library

Interlibrary Loan Policy

Purpose

The Hinsdale Public Library makes every effort to maintain a collection that satisfies the needs of its patrons. When patrons request material not available in the Library's collection, the Library offers interlibrary loan service to accommodate these requests. Typically, this includes requesting materials or copies of articles from other libraries. Materials requested through interlibrary loan may also be considered for purchase by the Hinsdale Public Library. The Library also recognizes an obligation to make its collection available to the patrons of other lending libraries in a fully reciprocal manner.

Terms

Interlibrary Loan (ILL): A transaction through which a library provides material or a copy of the material to another library at the request of a specific user. One method of fulfilling an Interlibrary Loan requests is through SWAN.

SWAN (System Wide Automated Network): The Hinsdale Public Library is a member of the SWAN consortium, a shared online public access catalog with more than 8 million available items.

Policy

The Hinsdale Public Library provides interlibrary loan service for all Hinsdale Public Library cardholders.

Library staff will request materials from institutions that participate in resource sharing. In order to best serve all Hinsdale Public Library cardholders, patrons may have no more than ten (10) interlibrary loan and/or article requests in process at any given time. (This is exclusive of any items requested through the SWAN Online Catalog.)

Hinsdale Public Library accepts requests for materials only from other libraries, not from individual patrons of those other libraries.

Fines & Fees

The Library makes every effort to borrow items at no or nominal cost. If a lending library charges a fee that exceeds customary expenses for interlibrary loan transactions, the requesting patron may be asked to pay the costs of the loan. The patron will be notified of the cost before the item is formally requested and given the opportunity to withdraw their request. The Library aims to fulfill article requests electronically. Photocopies may carry a per-page charge.

If materials borrowed by Hinsdale patrons are lost or damaged, the patron will be charged a replacement cost determined by the lending library.

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Other libraries are responsible for loss or damage to Hinsdale Public Library materials lent to their patrons via ILL.

Interlibrary Lending

Hinsdale Public Library staff may deny requests from other libraries for materials that are in high demand in our community, are in delicate condition, or are considered too rare or valuable to loan.

Standards

The Hinsdale Public Library observes established standards for ILL borrowing and lending. These standards (appended) include:

- [National Interlibrary Loan Code for the United States](#)
- [ILLINET Interlibrary Loan Code](#)

Hinsdale Public Library Board of Trustees

Approved and Adopted by Library Board on February 26, 2008

Revised 04/24/12, 03/24/15, 09/26/17.